NO NAME VACANCY

OPERATIONAL SUPPORTER – BOSNIA & HERZEGOVINA

No Name Kitchen is a grassroots independent movement defending freedom of movement through humanitarian and political action. Our mission is to transform racist and violent borders into safer and non-discriminatory spaces, by providing people on the move with means for self-protection and denouncing border violence to advocate for systemic change.

NNK is calling for a committed activist based in Bosnia and Herzegovina to join the team as Operational Supporter for our base in Bihać, part time, starting ASAP.

ABOUT THE ROLE

At NNK, a supporter is not a manager but a battlemate who brings know-how, experience and continuity to the teams on the ground.

The Operational Supporter is based in the country where the project takes place, speaks the local language, knows the local context, and is NNK's recognisable face for partners and local actors. They are the field team's permanent point of reference and lead operational coordination, working closely with the Strategy Supporter, who provides remote guidance on strategy and methodology.

From our base in Bihać, NNK runs actions across the Una-Sana Canton. Our team supports people on the move with food and NFI distributions and basic healthcare, and documents border violence and pushbacks through our watchdog work.

MAIN RESPONSIBILITIES

- Welcome and brief new team members, and facilitate weekly assemblies with the field team.
- Keep the project's security protocol up to date and follow up on incidents, including criminalisation cases with NNK's lawyers.
- Promote team wellbeing, from arrival to field exit, with the Crew Team.
- Identify challenges and gaps, and bring the field perspective into the project strategy.
- Represent NNK before local partners, organisations and institutions.



PROFILE

- Based in Bosnia and Herzegovina. Regular presence in Bihać is part of the role.
- Fluency in Bosnian/Croatian/Serbian and English.
- Arabic, Urdu, Pashto, Farsi, Italian, Spanish or German are an asset.
- Experience coordinating teams, volunteers or community projects, ideally in grassroots or humanitarian settings.
- Ability to build trust with diverse actors: field teams, people on the move, local organisations and institutions.
- Political clarity on migration, border violence and structural racism.
- Calm under pressure, autonomy and strong organisational skills.

Priority will be given to people with lived migration and racialised experience.

CONDITIONS

- Working hours: 12 to 15 hours per week, depending on coordination needs, emergencies and criminalisation cases.
- Schedule: flexible, with availability for fixed assemblies.
- Setup: a mix of face-to-face and remote work.
- Payment: monthly, according to NNK's salary grid.
- Start date: ASAP.

HOW TO APPLY

Send an email to vacancies@nonamekitchen.org by 25 October 2026, 23:59 CET, with "Operational Supporter – BiH" in the subject line, including your motivation for this role and a brief CV.

⚠ Candidates who do not follow this format, or whose application arrives after the deadline, will not be considered.

NNK is looking for commitment, skills and political clarity. If this resonates with you, we would love to hear from you!